

Alyce O'Brien, DDS & Jack Batjer, DDS
Family Dentists
(253) 756-2100

We thank you for the opportunity to care for your dental needs. We look forward to a long lasting relationship with you and your family. Our staff has a commitment to excellence and our goal with each of our patients is to help them enjoy the benefits of good oral health.

Appointments

We offer the courtesy of confirming your prescheduled appointment 24 hours in advance by phone, by sending a reminder postcard two weeks prior to your scheduled recare appointment, and we give you an appointment card when the appointment is made in the office. *Due to the fact that this time is reserved specifically for you, a fee of \$50.00 is charged for failure to show for a scheduled appointment without prior notification. There is a fee of \$25.00 for canceling appointments with less than 24 hours notice.*

Financial Arrangements

We ask that your portion owed be paid on the day services are rendered. If you have the opportunity to utilize dental insurance, we will estimate the portion owed by you via information obtained from your insurance carrier. We accept cash, check, debit cards, Visa, MasterCard, and Discover. For services paid in full on the initial date of service that do not utilize insurance benefits, we offer a 5% professional courtesy discount. In addition, we offer a 5% discount for patients of 60 years or older. Outstanding balances not paid within 90 days will be assessed a 12% interest rate and may be sent to a collection agency at the discretion of the owners. In addition, a Non-Sufficient Funds charge of up to \$40.00 (but not exceeding the face value of the check) will be added to all returned checks.

Dental Insurance

We are happy to file the necessary forms to see that you receive the benefits of your insurance policy purchased by your employer. However, no insurance is designed to pay for all the services rendered. It is designed as an aid in attaining the highest quality care possible. *Please let it be understood that your insurance benefits are an agreement between you, your employer, and your insurance carrier.* We suggest that you read and become familiar with the policies and limitations in the benefit booklet your employer should have provided you from the insurance carrier.

The type of dental treatment that is recommended and received is based on the experience, skill, and judgment of the dentist and staff for your specific and individual oral health needs. We do not use insurance as a determining factor for care, but as an information aid in assisting you with your financial decision.

Please remember your account in this office is an agreement between you and Alyce O'Brien, D.D.S. & Jack Batjer D.D.S.

Signature

Date